Information Services

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http://is.uoregon.edu

Information Services provides a variety of campus-wide technology services:

- Email accounts and passwords
- Calendaring
- Collaboration and communications services, such as Office 365, OneDrive, Zoom, Dropbox, telephones, and voicemail
- Wireless and wired networking
- Data centers
- Virtual servers and storage
- Administrative software for finance data, student records, payroll, business reporting and analysis, and human resources records and recruiting
- User support services for desktop computers, laptops, mobile devices, and classroom technology
- Technology Service Desk, a technology-focused help desk for everyone affiliated with the University of Oregon.

Technology Service Desk

541-346-4357
68 Prince Lucien Campbell Hall
1225 University of Oregon
Eugene, Oregon 97403-1225
https://livehelp.uoregon.edu
https://service.uoregon.edu (https://service.uoregon.edu/TDClient/Home/)

The Information Services Technology Service Desk ("Tech Desk") supports and aids university-affiliated students, faculty, and staff with their computing needs. Tech Desk services include the following:

- Software troubleshooting
- Duck ID account and password support
- First-level Ethernet and wireless network support
- Education in personal computing best practices

The Tech Desk's hours vary throughout the year. More information may be found online (https://service.uoregon.edu/TDClient/2030/Portal/KB/ArticleDet/?ID=31704).

UO Service Portal

https://service.uoregon.edu

The UO Service Portal includes the following:

- Catalog of information technology (IT) services
- How-to guides, troubleshooting information, and answers to common questions
- Online help requests
- Contact information for participating IT support teams