Information Services

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http://is.uoregon.edu

Information Services provides a variety of campus-wide services:

- E-mail accounts and passwords
- Calendaring
- Telephones and voicemail
- Wireless and wired networking
- Data centers
- Virtual servers and storage
- Technology Service Desk, a help desk for questions about accounts, software, wireless, and so forth

Information Services also operates the administrative software for finance data, student records, human resources records, and payroll, as well as a business reporting and analysis service.

Technology Service Desk

541-346-4357
Computing Center, South Lobby
1225 University of Oregon
Eugene, Oregon 97403-1225
techdesk@uoregon.edu
https://it.uoregon.edu/is-tech-desk-services

The Information Services Technology Service Desk ("Tech Desk") supports and aids university-affiliated students and members of the faculty and staff with their computing needs. Tech Desk services include the following:

- Software troubleshooting
- Account support
- First-level Ethernet and wireless network support
- Education in personal computing best practices

Its walk-in hours are Monday–Friday, 8:00 a.m.–5:00 p.m. During fall, winter, and spring terms, telephone and e-mail support is available Monday–Friday, 8:00 a.m.–7:00 p.m.; during summer session, Monday–Friday, 8:00 a.m.–5:00 p.m.

IT Website

http://it.uoregon.edu

The UO information technology (IT) website includes the following:

- Software downloads
- Step-by-step instructions for common technology-related tasks
- IT-related event announcements