Information Services

Melissa Woo, Vice Provost for Information Services and Chief Information Officer
541-346-1702
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257 Computing Center
1212 University of Oregon
Eugene, Oregon 97403-1212
cio@uoregon.edu
http://is.uoregon.edu

Information Services provides a variety of campuswide services:

- E-mail accounts and passwords
- Wireless and wired networking
- Calendaring
- Telephones and voicemail
- Cable TV
- Technology service desk, a help desk for questions about accounts, software, wireless, and more

Information Services also operates the administrative software for finance, student records, human resources management, and payroll, as well as the servers and storage that run all of these services.

Technology Service Desk

541-346-HELP (346-4357)
151 McKenzie Hall
1212 University of Oregon
Eugene, Oregon 97403-1212
techdesk@uoregon.edu
https://it.uoregon.edu/is-tech-desk-services
Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

The Information Services technology service desk (tech desk) supports and aids university-affiliated students and members of the faculty and staff with their computing needs. Tech desk services include the following:

- Software troubleshooting
- Account support
- First-level Ethernet and wireless network support
- Education in personal computing best practices

IT Website

http://it.uoregon.edu

The UO information technology (IT) website includes the following:

- Software downloads
- Step-by-step instructions for common technology-related tasks
- IT-related event announcements