

Sentence Sorting Activity

Remorse: • I am sorry. • I am terribly sorry. • I apologize. • Pardon me! • Excuse me!	Accountability: • I know how my words impacted you. • I understand how I might have offended you. • I admit that what I said/did was wrong. • I know that I was wrong.
Repair: • Is there anything I can do to make it up to you? • I can fix it! • We can give you a full refund! • How about a discount?! • I will replace it for you!	Change: • I promise next time I will be more careful! • I won't let it happen again! • I assure you it won't be the same in the future! • I promise I will be on time next time we meet!